How to Book a GetSetUp Class
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Step 1

Go to www.getsetup.io/partner/PSS

Step 2

Sort and filter through classes by category, availability, status, or specific date.
Step 3
Watch the video which has a Guide talking about the class, read the class description, and share with friends from the class page.

Step 4
When you are ready to book a seat in the class:

- Go to the right-hand side of the page
- Click the button next to the date and time that works for you.
- All times are reflected on your device in your local time zone.
Step 5
Fill out your personal information on this page.

Step 6
For any classes with a fee, use your coupon code **PSS**.
Click “Coupon Code”, type in **PSS**, and click “Apply Code” then the class will show as FREE!
**Step 7**
Press the blue “Book Now” button then you’re are all set! Watch the video on the booking confirmation screen titled “Mission accomplished! You are confirmed for your class”.

**Step 8**
You will receive a booking confirmation email right after booking with the option to add an event to your digital calendar (Google and Yahoo).

**Step 9**
On the day of your class you will receive 2 reminder emails titled “Happening Today” and “1 Hour Reminder.”

Both emails have a blue button in it that says “Join Class”

Click that “Join Class” button within 5 minutes of the class start time to join. We look forward to seeing you in class!
Where to Find Help

Visit the “Need Help” Page

Located at the top of the GetSetUp landing page, you will find our Support phone number with a carrot (downwards facing triangle) next to the number.

You can click that carrot to open up our “Need Help” page, this page will show all the ways to contact us for help and FAQ articles.

Chat

In the bottom right-hand corner of the website you’ll see this icon, you can click that to start a live chat with one of our specialists.

Phone

You can call our Learner Support phone line for any help 1-888-559-1614

Email

Feel free to send an email with any questions to help@getsetup.io

Help Center

There are articles in the Help Center that have tutorials, video walk-throughs, and written answers. Visit https://support.getsetup.io/

New Member Orientation

This is a great starter class to learn how to navigate the GetSetUp website, how to book a class, and learn more about class offerings.

1:1 Video Support

If you need additional support with your device to join a class, you can book a 1:1 session with one of our specialists.